

3rd Asia Insurance CIO Technology Summit 2014

20-21 November 2014 • Mandarin Orchard Hotel Singapore

*Theme: "The Innovative Insurance CIO – Opportunities in Disruptors
and Enablers in the Digital Age"*



Organised by:

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The 3rd Asia Insurance CIO Technology Summit 2014 is the premium peer networking, informative event for Asia Pacific Insurance CEOs, COOs, CTOs and CIOs, as they navigate the convergence of Analytics, Mobility, Social, Cloud, and Cyber in addition to new compliance requirements, legacy systems decisions, workforce and skills issues, and an unsettled competitive environment.

Insurance companies must integrate trends as they plan for the immediate and long term. Technology leaders who embrace them now can benefit from practical tools needed to succeed in a challenging environment.

This 2-day summit will be the best platform for Insurance Technology Professionals and Leaders to chart out optimal Technology maps amidst fast-evolving technology trends!

Who Should Attend

- CEOs/CIOs/CTOs/CMOs, COOs & CFOs of life and general insurance companies, reinsurers and brokers
- Insurance/Reinsurance Executives dealing with Technology Concerns for their companies
- Management Consultants, IT Specialists and Consultants
- Finance, Operations, Underwriting and Marketing Managers
- Hardware & Software Vendors & Service Providers
- IT & MIS Managers & Analysts

Speakers include:



David Piesse

Insurance Lead & Advisory Board Member, Guardtime, Hong Kong & Ambassador, APAC, International Insurance Society



Raphael P Young

Senior Vice President, Asia Pacific ex. Japan, Munich Re Automation Solutions



Matthias de Ferrieres

Regional Director for GI Marketing & Digital, AXA Asia Region



Nicholas Chen

Senior Consultant, Insurance Management Consultancy, Asia Pacific, Towers Watson



Tom Mouhsian

Principal Advisor, Financial Services (Singapore) and Customer & Growth Practice Lead (ASEAN), KPMG



Whee Teck Ong

Partner, ASEAN Technology Consulting, PwC, Singapore



Thilak Vithanage

Asst. General Manager - Information Technology, Janashakthi Insurance PLC



Ruwan Bakmedeniya

General Manager - Information Technology, Union Assurance PLC



Biswa Prakash Misra

Group Head of Technology, AIA Group, Hong Kong



James Maudslay

Global Head, Insurance, Equinix Inc



Hugh Terry

Editor, The Digital Insurer & Director, Insight Consulting



Dwight W Holcomb

Executive Management Consultant, Global Business Development, VRC Insurance Systems, USA



Christophe Niellez

Regional Head of IT, Asia Pacific, Allianz Global Corporate & Specialty SE



Weiliang Le

CTO, Corporate Senior Vice President and General Manager, Research & Development Division, eBao Corporation



Ram Sethi

Principal Advisor, Management Consulting (Digital Transformation) KPMG



Matthew Hulen

Head of Travel & Financial Services, Facebook SEA



Daisuke Iwase

President & COO, Lifenet Insurance Company, Japan



Ruth Fisk

Global Insurance Director, Hyland, creator of Onbase



Andrew Taggart

Partner, Financial Services Leader, PwC South East Asia Consulting



W Patrick McGinty, CPCU

National Sales Director, VRC Insurance Systems, USA



Somesh Chandra

Director - Customer Service, Operations, Technology and Chief Quality Officer (CQO), Max Bupa Health Insurance Company Ltd, India



Thomas Schaumburg

Director, Management Consulting, KPMG



Jimmy Sng

Partner, Technology Consulting, PwC, Singapore

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PROGRAMME

Day 1: Thursday, 20 November, 2014

- 8.00 am Registration & Coffee
- 9.00 am **Welcome Address by Day One Conference Chairman**
David Piesse, Insurance Lead & Advisory Board Member of Guardtime, Hong Kong & Ambassador, APAC, International Insurance Society
- 9.05 am **Keynote Address: Building an Organization Capable of Innovating Continually Over Time**
Daisuke Iwase, President & COO, Lifenet Insurance Company, Japan

Innovation - How Can IT Play a More Active Role in Customer Centric Innovation?

- 9.30 am **CIO Panel: CIO as Innovators in the Digital Era**
Panellists:
- *Somesh Chandra, Director - Customer Service, Operations, Technology and Chief Quality Officer (CQO), Max Bupa Health Insurance Company Ltd, India*
 - *Christophe Niellez, Regional Head of IT, Asia Pacific, Allianz Global Corporate & Specialty SE Singapore Branch*
 - *Tom Mouhsian, Principal Advisor, Financial Services (Singapore) and Customer & Growth Practice Lead (ASEAN), KPMG*
 - *Biswa Prakash Misra, Group Head of Technology, AIA Group, Hong Kong*
 - *Steven J. Weinreb, Executive Vice President & CIO, Global Technology & Operations, Asia Region, MetLife, Japan*
- 10.30 am Q&A
- 10.40 am Tea Break Hosted By **Equinix**

Social - Allowing People to Communicate Electronically in Real Time

- 11.00 am **CIO & CMO Dialogue: How IT Professionals Are Using Social Media and How Marketers Can Join the Conversation**
Moderator:
Andrew Taggart, Partner, Financial Services Leader, PwC South East Asia Consulting
CIO: *Somesh Chandra, Director - Customer Service, Operations, Technology and Chief Quality Officer (CQO), Max Bupa Health Insurance Company Ltd, India*
CMO: *Matthias de Ferrieres, Regional Director for GI Marketing & Digital, AXA Asia Region*
- 11.30 am **Case Study: Social Networks and Technologies - A Look at How Digital Media Applications and Technologies Can Help Insurance Navigate Major Business Change Programs**
Matthias de Ferrieres, Regional Director for GI Marketing & Digital, AXA Asia Region
- 12.00 nn Q&A
- 12.10 pm Presentation of Gifts of Appreciation to Sponsors and Day One Speakers

- 12.15 pm **Presentation of the 2014 Asia Insurance Technology Awards (AITA)**
Co-Hosted By Celent & Asia Insurance Review

Mobility - Connecting with People Wherever They Are

- 1.30 pm **Uncover the Opportunities Beneath Increasing Mobile Connectivity**
Nicholas Chen, Senior Consultant, Insurance Management Consultancy, Asia Pacific, Towers Watson
- 2.00 pm **Case Study: Location-based Information In Insurance**
Thilak Vithanage, Asst. General Manager - Information Technology, Janashakthi Insurance PLC
- 2.20 pm **Disruptive Innovation**
Zia Zaman, Chief Innovation Officer, MetLife Innovation Centre Pte Ltd
- 2.40 pm **Agile Approach to Selection of the Insurance Solution Provider**
Maxim Konovalenko, Business Development Director, Insurance Dept, Diasoft Limited
- 3.00 pm Q&A
- 3.10 pm Tea Break

Analytics - Using Data to Provide Deep Insights

- 3.30 pm **Expert Panel: Big Data, BI and Analytics Journey**
Chairperson for Panel:
Wenli Yuan, Senior Analyst, Asian Financial Services Group, Celent, Hong Kong
Panellists:
- *Thomas Schaumburg, Director, Management Consulting, KPMG*
 - *Whee Teck Ong, Partner, ASEAN Technology Consulting, PwC, Singapore*
 - *John Clifford, Senior Director of the Executive Briefing Program, Asia Pacific & Japan, EMC Corporation*
- 4.30 pm Q&A
- 4.40 pm End of Day One

Day 2: Friday, 21 November, 2014

- 8.00 am Registration & Coffee
- 9.00 am **Welcome Address by Day Two Conference Chairman**
James Maudslay, Global Head, Insurance, Equinix Inc
- 9.05 am **Innovator Address: The Future of Insurance - Insurance in the Age of Big Data, Big Channel and Big Policy**
Weiliang Le, Chief Technology Officer, Corporate Senior Vice President and General Manager, Research & Development Division, eBaoTech Corporation

Cloud - Changing How You Leverage Technology and How You Pay for it

- 9.30 am **The CIO and Cloud Projects Panel: CIOs as Business Enablers with Cloud**
Panellists:
- *Ruwan Bakmedeniya, General Manager - Information Technology, Union Assurance PLC*
 - *Ram Sethi, Principal Advisor, Management Consulting (Digital Transformation), KPMG*
 - *Weiliang Le, Chief Technology Officer, Corporate Senior Vice President and General Manager, Research & Development Division, eBaoTech Corporation*
 - *Namal Gunawardhane, Head of IT, HNB Assurance PLC*
- 10.30 am Q&A
- 10.40 am Tea Break

Cyber Security - Providing for Secure Conversations

- 11.00 am **Special Address: Standard for Cyber Mitigation - Keyless Signature Infrastructure (KSI) - Managing Data as an Asset to Address Integrity**
David Piesse, Insurance Lead & Advisory Board Member of Guardtime, Hong Kong & Ambassador, APAC, International Insurance Society
- 11.30 am **Securing Enterprise Mobility in a Connected Ecosystem**
Jimmy Sng, Partner, Technology Consulting, PwC, Singapore
- 12.00 nn Q&A
- 12.10 pm Presentation of Gifts of Appreciation to Day Two Speakers
- 12.15 pm Networking Lunch

Convergence

- 1.30 pm **Case Study: The Next Generation Data Centre - Managing Expectations, Maintaining and Harmonising Legacy Systems with New Technologies**
James Maudslay, Global Head, Insurance, Equinix Inc & Muhammad Hisham Mohamed Noor, Senior Manager, Global Solutions Architect, Asia Pacific, Equinix Singapore
- 2.00 pm **The Future Vision of Insurance: Creating a Long Term Strategy for CIO's into 2025**
Ruth Fisk, Global Insurance Director, Hyland, creator of Onbase, USA

Case Studies: Using Next Generation Technologies

- 2.30 pm **Customer Interaction Touching on Telematics, The Internet of Things (IOT) & Successful Case Studies, Usage Based Insurance (UBI), The Cloud & VRC Insurance Systems Case Study, Software as a Service (SaaS) - Case Study on Insurance Brokers**
• *Dwight W. Holcomb, Executive Management Consultant, Global Business Development, VRC Insurance Systems, USA*
• *W. Patrick McGinty, Sales Director, VRC Insurance Systems, USA*
- 3.00 pm Q&A
- 3.10 pm Tea Break
- 3.30 pm **How Automated Underwriting Engine and Analytics Software Can Transform Insurers' New Business Growth**
Raphael P. Young, Senior Vice President, Asia Pacific ex. Japan, Munich Re Automation Solutions
- 4.00 pm **Insuring on Facebook in a Mobile-First World**
Matthew Hulen, Head of Travel & Financial Services, Facebook SEA
- 4.30 pm **A Change Manifesto for the CIO - a Business Perspective**
Hugh Terry, Editor, The Digital Insurer & Director, Insight Consulting
- 5.00 pm Q&A
- 5.10 pm End of Conference

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Registration Link: www.asiainsurancereview.com/aircio/Register
or Email: michelle@asiainsurancereview.com

Conference Registration

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Co. Regn no.: 199 003 818 H • GST Regn no.: M2-009 466 93

Registered by _____

PERSONAL PARTICULARS

Name: Mr/Mrs/Ms/Dr/Prof
First Name: _____ Last Name / Surname: _____
Job Title _____
Company _____
Address _____
Tel: () _____
Mobile: () _____
Fax: () _____
email: _____

REGISTRATION

Early Bird (valid till 20 Oct 2014)	Normal Registration
Subscribers <input type="checkbox"/> US\$980	Subscribers <input type="checkbox"/> US\$1,480
Non-Subscribers <input type="checkbox"/> US\$1,280*	Non-Subscribers <input type="checkbox"/> US\$1,680*

(*Free One Year Subscription to Print Edition of Asia Insurance Review & AIR e-Daily)

Full registration fees MUST be paid before the valid dates for admittance at conference.

Only registrations FULLY PAID FOR by the early-bird deadline will be eligible for the discount.

I came to know about this conference through:

- AIR/MEIR magazine AIR/MEIR Website Brochure Email
 Referral by (Association/ Sponsor/ Speaker/ Exhibitor/ Business Contact)

Group registration:

Special Offer for Year 2014 Register two delegates from the same company, and send the third delegate to attend the conference free of charge! (*Valid only for delegates from the same company in the same country*)

Registration fee includes participation at Conference plus tea breaks and lunches.

All meals are prepared without pork, lard and beef.

Special Dietary Requirements

I would like to have vegetarian meals during the Conference.

Closing date for registration: 13 Nov 2014

For cancellation in writing made before **20 Oct 2014**, 50% of the conference fee will be refunded. No refunds will be made for cancellations after **20 Oct 2014**. However, substitution or replacement of delegates will be allowed.

PAYMENT

I undertake to indemnify the organisers for all bank charges

- I enclose a cheque / bankdraft in US Dollars made payable to "ASIA INSURANCE REVIEW"
 Telegraphic / Wire Transfer to the following account:
DBS Bank Ltd, 12 Marina Boulevard,
Marina Bay Financial Centre Tower 3, Singapore 018982
• US\$ (Account No.: 0001 - 004838-01-9-022)
• Swift Code: DBS SSGSG
 Please debit the sum of US Dollars US\$ _____ for Conference Registration fee from my
 Mastercard VISA American Express

Card Holder's Name: _____

Card No.: _____

Expiry Date: _____ - _____ (mm-yy) Total Amount: US\$ _____

Signature: _____ Date: _____

(Conference fee is inclusive of prevailing GST for Singapore incorporated business)

Hotel Reservation Link:
<https://resweb.passkey.com/go/cio>

Hotel Reservation Form

Attn: Ms Charlotte Chew,
Assistant Director of Business Development
Email: charlotte.chew@meritushotels.com

Mandarin Orchard Singapore, by Meritus
333 Orchard Road, Singapore 238867
Tel: +65 6737 4411 • Fax: +65 6738 2382
www.meritushotels.com

Meritus
Connect:
M01633

Please fill in Guest particulars
on Registration Form

ARRIVAL DATE

Check in date: _____

Flight: _____ ETA: _____

DEPARTURE DATE

Check out date: _____

Flight: _____ ETD: _____

ROOM TYPE / ROOM RATE

Deluxe Room

- Single S\$300++ per night Double S\$320++ per night
Room rate inclusive of daily Buffet Breakfast served in Triple
Three at Level 5 and in-room Internet access

Meritus Club Room

- Single S\$400++ per night Double S\$400++ per night
Room rate inclusive of access to Top of the M at Level 38/39,
with all day refreshments including daily Buffet Breakfast and
internet access

Room Preferences (subject to availability)

- Smoking Non-smoking
 King bedded Twin bedded
- All room rates are subject to 10% service charge; and 7% Goods Service Tax.
 - Check-in time is at 14:00 hours; check-out time is at 11:00 hours
 - All reservations require credit card guarantee and will receive a confirmation number from the hotel via fax or email.
 - Guarantee policy: Should there be a no-show or cancellation for confirmed reservation, the full duration of room charge will be imposed.
 - All reservations are to be guaranteed upon credit card details received.

LIMOUSINE ARRANGEMENT

- Require Not require
 One (1) way limousine transfer from Airport to Hotel at S\$110.00 subject to 7% GST
 One (1) way limousine transfer from Hotel to Airport at S\$110.00 subject to 7% GST
 Return limousine transfer at S\$220.00 subject to 7% GST
Car pick up between 2300hr - 0700hr, a surcharge of S\$10 + 7% will be levied.

All pick-ups can be guaranteed upon credit card details received.
Additional comments/ special requirements:

RESERVATION GUARANTEE

Credit Card

- Visa Mastercard Amex
 Diners JCB

Credit Card Number: _____

Expiry Date: _____ month _____ year

Cardholder's name: _____

Signature of Cardholder: _____