

4th Asia Insurance CIO Technology Summit

Including Celent's Asia Insurance Technology Awards (AITAs)

1-2 September 2015 • Le Méridien Hotel, Jakarta, Indonesia

Theme: "Challenges of CIO/CTO in the Era of Disruptive Innovation in Insurance"
Meeting Expectations of Customers, Employees and Business Partners



Organised by:

ASIA
INSURANCE REVIEW


Asosiasi Asuransi Umum Indonesia
(The General Insurance Association of Indonesia)

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Technology is disrupting each industry around insurance, as well as within the insurance business and yet technology is also creating new opportunities for the insurance industry to compete, grow and differentiate.

This 4th Insurance CIO Technology Summit will provide an ideal platform for CIOs and CTOs of insurance and reinsurance companies to look at how they can harness the potential of technology and the trends they are creating to get ahead of the pack and create new vistas of growth through tackling the key issues of digital transformation, product innovation, new customer experiences, omni-channel, business process optimization, and mobile, social and collaboration related Innovations.

On which point of the curve are you in adoption and business transformation with new and emerging technologies? Who is in your technology ecosystem that will empower your strategies and plans? – Are you using technology merely to service your customers, as a differentiator, to grow your business or to stay ahead of the pack?

The Summit focuses on business strategy and technical programmes and will spotlight Insurance companies that create customized digital experiences and reinvent the way they engage with their most important clients: customers, agents, employees and business partners.

The Summit will look at delivering customer-centric sales, service and solutions that support multi-channel digital experiences through pro-active strategies in social, mobile, cloud and hybrid deployments with a smarter workforce, rich media,

and e-commerce. It is a power Summit for CIOs and CTOs to arm them with the basics needed to ensure a tough, resilient, scalable, secure technology system that is sustainable with measurable ROI.

Learn how leading Insurers differentiate their digital brands in the era of aggregated websites, new competitors and fast-paced disruption to be a winner.

Who Should Attend

- CEOs/CIOs/CTOs/CMOs, COOs & CFOs of life and general insurance companies, reinsurers and brokers
- Insurance/Reinsurance Executives dealing with Technology Concerns for their companies
- Management Consultants, IT Specialists and Consultants
- Finance, Operations, Underwriting and Marketing Managers
- Hardware & Software Vendors & Service Providers
- IT & MIS Managers & Analysts

ASIA INSURANCE TECHNOLOGY AWARDS

Brought to you by CELENT & ASIA INSURANCE REVIEW



Speakers include:

 <p>Denise Garth Senior Vice President – Strategic Marketing, Industry Relations and Innovation, Majesco</p>	 <p>Dr Neil Katkov PhD Senior Vice President, Asia, Global Asian Financial Services Group, Celent</p>	 <p>Ruwan Bakmedeniya General Manager – Information Technology, Union Assurance PLC</p>
 <p>Axel Roesner Head of Operations and IT, Global Corporate & Commercial – Asia, Generali Group</p>	 <p>Bob Crozier Social Network Lead, AIA Edge (Innovation Team), AIA Group, HK</p>	 <p>Bob Hayward Managing Director, Asia Pacific CIO Advisory Centre of Excellence, KPMG</p>
 <p>David Piesse Chief Risk Officer, Guardtime</p>	 <p>Dr Woody Mo Yuan-Wu President & CEO, eBaoTech Corporation</p>	 <p>Marnix Zwart Senior Vice President, Business Development, GoBear.com, Singapore</p>
 <p>Rocky Scopelliti Global Industry Executive – Banking, Finance & Insurance, Global Industries, Telstra</p>	 <p>Pravar Gautam Vice President – Asia & EMEA, Scope Technologies</p>	 <p>Chirag Jain Chief Operating Officer, Canara HSBC Oriental Bank of Commerce Life Insurance Co Ltd</p>
 <p>Helen Attenborough Chief Information Officer, Asia Pacific, QBE Insurance</p>	 <p>Girish Nayak Chief – Customer Service, Technology and Operations, ICICI Lombard General Insurance Company Limited</p>	 <p>Andrew Anker Chief Information Security Officer, AIA Group</p>
 <p>Ekhlaque Bari Executive Vice President & Head IT, Max Life Insurance Co. Ltd.</p>	 <p>Amal Dharmapriya Deputy General Manager – ICT, Asian Alliance Insurance PLC</p>	 <p>Namal Gunawardhane Chief Information Officer, HNB Assurance PLC</p>
 <p>S V Ramanan CEO, CAMS Insurance Repository Services Ltd</p>	 <p>PK Gupta Senior Director, Specialty Presales & Presales Strategy, EMC Asia Pacific and Japan</p>	 <p>Subri Abdullah Managing Director, Emerio (Malaysia) Sdn Bhd</p>
 <p>Mangesh Vaitla Co-Founder, C2L BIZ Solutions</p>		

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PROGRAMME

Day One: Tuesday, 1 September 2015

- 8.00 am **Registration & Coffee**
- 9.00 am **Welcome Speech by Conference Chairwoman**
Denise Garth, Senior Vice President – Strategic Marketing, Industry Relations and Innovation, Majesco
- 9.15 am **The Dynamic Role of the CIO as Business Partner**
Helen Attenborough, Chief Information Officer, Asia Pacific, QBE Insurance
- 9.50 am **The Agile Insurer: Speed and Innovation on Demand**
Tech projects from 6 months to 6 days!
Ekhlaque Bari, Executive Vice President & Head IT, Max Life Insurance Co Ltd
- 10:30am **Token Presentation to Day One Speakers followed by Networking Coffee Break**

Innovation

- 11.00 am **Technology Driven Disruptive Innovation in Insurance?**
Dr Neil Katkov, PhD, Senior Vice President, Asia, Global Asian Financial Services Group, Celent

11.30 am **Panel: Are CIOs Leading Innovation or Reacting to Changes and Challenges?**

CIOs, often viewed as backroom chiefs, are now at the forefront including in boardrooms, strategic marketing and business ops meetings. Are CIOs geared for this new power to lead insurance business?

Panellists:

- *Helen Attenborough, Chief Information Officer, Asia Pacific, QBE Insurance*
- *Axel Roesner, Head of Operations and IT, Global Corporate & Commercial – Asia, Generali Group*
- *Ruwan Bakmedeniya, General Manager – Information Technology, Union Assurance PLC*
- *Chirag Jain, Chief Operating Officer, Canara HSBC Oriental Bank of Commerce Life Insurance Co Ltd*
- *Girish Nayak, Chief – Customer Service, Technology and Operations, ICICI Lombard General Insurance Company Limited*
- *Dr Neil Katkov, PhD, Senior Vice President, Asia, Global Asian Financial Services Group, Celent*

- 12.30 pm **Lunch & Presentation of the 2015 Asia Insurance Technology Awards (AITA) Co-Hosted By Celent & Asia Insurance Review**

Digital

- 1.30 pm **Digital Revolution Awakening a Renaissance in Insurance**
Denise Garth, Senior Vice President – Strategic Marketing, Industry Relations and Innovation, Majesco
- 2.00 pm **Insurance Fintech and Digital Operating Models**
The global Insurance industry will experience huge disruption in the next few years as innovative new business models emerge that take advantage of the very latest technologies. FinTech startups will take on the established market leaders, but those leaders can also tap into digital innovations to defend their positions as well as enter new markets. What are these new Digital Operating Models? What can the Insurance industry learn from the digital disruptions that have already taken place in so many other industry sectors?
Bob Hayward, Managing Director, Asia Pacific CIO Advisory Centre of Excellence, KPMG
- 2.30 pm **Connections are a Commodity, Conversations are Invaluable – Making Your Collaboration and Co-operation Tools Pay**
There is no such thing as “Build it and they will come”. We look at success stories that show actual business value generated and that the key point to us to train and show your colleagues how to extract value from the investment in the tools that Strategy and IT rollout to their businesses.
Bob Crozier, Social Network Lead, AIA Edge (Innovation Team), AIA Group, HK
- 3.00 pm **Networking Coffee Break**

Cyber

- 3.30 pm **Cyber Risk Mitigation and Resilience – Introduction to the Industrial Blockchain**
David Piesse, Chief Risk Officer, Guardtime

4.15 pm **Panel on Being Cyber Resilient: Risk Management of Cyber Threats**

Data security, data breach and data thefts are some of the key threats facing CIOs today. What can be done to be 100% full proof to achieve Data Security, Risk Mitigation, and Compliance Requirements?

Panellists:

- *Andrew Anker, Head of Infrastructure Services & Chief Information Security Officer, AIA Group*
- *David Piesse, Chief Risk Officer, Guardtime*
- *PK Gupta, Senior Director, Specialty Presales & Presales Strategy, EMC Asia Pacific and Japan*

- 5.00 pm **End of Day One**

Day Two: Wednesday, 2 September 2015

- 9.05 am **Key Challenges and Potential Solutions in Making Insurance Digital**
Dr Woody Mo Yuan-Wu, President & CEO, eBaoTech Corporation
- 9.50 am **Data Analytics: Converting Data Into Profits**
Data analytics play an essential role in securing today's operating results and facilitating sustainable, profitable portfolio growth, especially in corporate and commercial insurance. They further enhance client- and industry-insights, product innovation and informed decision-making. Exactly these insights will define tomorrow's winners and losers in this brave new digital, data-fed world.
Axel Roesner, Head of Operations and IT, Global Corporate & Commercial – Asia, Generali Group
- 10:30 am **Token Presentation to Day Two Speakers followed by Networking Coffee Break Hosted By C2L BIZ Solutions Sdn Bhd**

Vendor Platform: Business Process Transformation and Multi-Channel Digital Experiences

- 11.00 am **Know Your Customers & Grow Your Business via Effective CRM**
Subri Abdullah, Managing Director, Emerio (Malaysia) Sdn Bhd
- 11.30 am **Digital Transformations: Key to Success**
With rapidly evolving market, regulatory and the technology environment the adoption of the Digital Strategy is becoming imminent. Yet market is galore, with many failed attempts.
 1. What are the key success factors for such an initiative?
 2. How can we learn from the experiences of the early adopters?
 3. What are the key pitfalls to be avoided?
 4. How to make the initiative sustainable?*Mangesh Vaitla, Co-Founder, C2L BIZ Solutions*

- 12.00 nn **Lunch**

Case Studies on CIO Excellence – A Showcase of Winning Insurance Tech Projects from Asia

- 1.30 pm **Going Digital: The Game Changer – Optimize Digital Experiences**
S V Ramanan, CEO, CAMS Insurance Repository Services Ltd
- 2.00 pm **Trailblazing Customer Convenience in Motor Insurance**
Amal Dharmapriya, Deputy General Manager – ICT, Asian Alliance Insurance PLC, Sri Lanka

Technology and Mobility

- 2.30 pm **Using Telematics to Drive Disruptive Innovation Into Motor Insurance**
Pravar Gautam, Vice President - Asia & EMEA, Scope Technologies
- 3.00 pm **Networking Coffee Break**
- 3.30 pm **New Distribution Models, Online Comparison & New Online Channels**
Marnix Zwart, Senior Vice President, Business Development, GoBear.com, Singapore
- 4.00 pm **Mobile Identity – The Fusion of Financial Services, Mobility and Identity in a Hyper-Connected World – New Global Research on Unlocking Trust for the Mobile First Gen X and Y Featuring**
 - The battle for generational and digital relevancy – how well is your institution positioned for mobile? – Is it transformed, engaged, attractive or in recession?
 - In a world where the smartphone has become the link between our human identity and our digital one, how do consumers now prefer to be identified?
 - How can mobile technologies shift the trust paradigm from one of having to prove who we are, to one of being recognised for whom we are?*Rocky Scopelliti, Global Industry Executive – Banking, Finance & Insurance, Global Industries, Telstra*

- 4.30 pm **Panel on Buy vs Build vs Pay as You Use**
Technology and innovation can be at everyone's option. The Panel will look at the costs factor, trust, independence, security, proprietary edge and unique offerings coming out of innovative disruptive technology

Moderator:

Denise Garth, Senior Vice President – Strategic Marketing, Industry Relations and Innovation, Majesco

Panellists:

- *Namal Gunawardhane, Chief Information Officer, HNB Assurance PLC*
- *Ruwan Bakmedeniya, General Manager – Information Technology, Union Assurance PLC*
- *Mangesh Vaitla, Co-Founder, C2L BIZ Solutions*

- 5.00 pm **End of Conference**

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Email: loga@asiainsurancereview.com

Conference Registration

Registered by _____

To: Ms Loga, Asia Insurance Review
69 Amoy Street, Singapore 069 888 • Tel: (65) 6224 5583
DID: +65 6372 3184 • Fax: +65 6224 1091 • www.asiainsurancereview.com
Co. Regn no.: 199 003 818 H • GST Regn no.: M2-009 466 93

PERSONAL PARTICULARS

Name: Mr/Mrs/Ms/Dr/Prof
First Name: _____ Last Name / Surname: _____
Nationality _____
Passport No _____
Job Title _____
Company _____
Address _____
Tel: () _____
Mobile: () _____
Fax: () _____
email: _____

REGISTRATION

Early Bird (valid till 4 Aug 2015)

Subscribers US\$1,280
Non-Subscribers US\$1,580*

Normal Registration

Subscribers US\$1,780
Non-Subscribers US\$1,980*

(*Free One Year Subscription to Print Edition of Asia Insurance Review & AIR e-Daily)

Full registration fees MUST be paid before the valid dates for admittance at conference.

Only registrations FULLY PAID FOR by the early-bird deadline will be eligible for the discount.

I came to know about this conference through:

AIR/MEIR magazine AIR/MEIR Website Brochure Email
 Referral by _____

(Association/ Sponsor/ Speaker/ Exhibitor/ Business Contact)

Group registration:

Special Offer for Year 2015 Register three delegates from the same company, and send the fourth delegate to attend the conference free of charge! (Valid only for delegates from the same company in the same country)

Registration fee includes participation at Conference plus tea breaks and lunches.

All meals are prepared without pork, lard and beef.

Special Dietary Requirements

I would like to have vegetarian meals during the Conference.

Closing date for registration: 25 Aug 2015

For cancellation in writing made before **4 Aug 2015**, 50% of the conference fee will be refunded. No refunds will be made for cancellations after **4 Aug 2015**.

PAYMENT

I undertake to indemnify the organisers for all bank charges

- I enclose a cheque / bankdraft in US Dollars made payable to "ASIA INSURANCE REVIEW"
- Telegraphic / Wire Transfer to the following account:
DBS Bank, Marina Financial Centre, 12 Marina Boulevard, #03-00
MBFC Tower 3, Singapore 018982
Branch : Marina Financial Centre Branch
Account Name: Ins Communications Pte Ltd
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Swift Code: DBS SSGSG
- Please debit the sum of US Dollars US\$ _____ for Conference Registration fee from my
- Mastercard VISA American Express

Card Holder's Name: _____

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Expiry Date: _____ - _____ (mm-yy) Total Amount: US\$ _____

Signature: _____ Date: _____
(Conference fee is zero-rated for GST)

Email: Setyo.pramono@lemeridien.com &
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Hotel Reservation Form

Attn: Ria Andrinie, Sales Manager
Setyo.pramono@lemeridien.com &
Siska.siska@lemeridien.com

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Please fill in Guest particulars on Registration Form

Arrival Date

Check in date: _____

Flight: _____ ETA: _____

Departure Date

Check out date: _____

Flight: _____ ETD: _____

ROOMS

Superior

Single @ US\$145++ Double @ US\$160++

- Rates are subject to 21% service charge and government tax
- Breakfast at our La Brasserie coffee shop for 1 or 2 persons
- Complimentary internet facility in function room
- Check in time is 1400 hrs and Check out time is 1200hrs
- Special room rates are subject to availability. Cut off date 14 days prior to arrival date or 18 August 2015.

TRANSPORT

Not required

- Airport to Hotel by Silver Bird Taxi at IDR440,000 Net/car/way
- Airport to Hotel by Camry US\$51 Net/car/way, additional charge per hour at US\$22 Net
- Hotel to Airport by Silver Taxi at IDR440,000 Net/car/way
- Hotel to Airport by Camry US\$51 Net/car/way, additional charge per hour at US\$22 Net

RESERVATION GUARANTEE

Kindly provide your credit card details to guarantee your booking

- Visa
- Mastercard
- Amex
- Diners
- JCB
- Others _____

Credit Card Number: _____

Expiry Date: _____ month _____ year

Cardholder's name: _____

Signature of Cardholder: _____