




**Register
Now**

Asia Motor Insurance & Claims Management Conference

Theme: Is Digital Driving Motor Insurance Today?

21–22 June 2022, Amara Singapore

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For speaking, sponsorship and partnership opportunities:

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The motor insurance industry is moving ahead rapidly. From online insurance purchases and policy updates, new vehicle manufacturing and repair technologies, the evolving telematics technology and upward trend of usage and driver behaviours-based insurance and the adoption of electric and semi-autonomous driving technology going to reshape the industry and altering every aspect of the insurance value chain.

The growing availability of data and the power to analyse it enables insurers to deliver a better overall experience through tailored products, pricing and services. Are insurers ready for the effort needed? What does the future of cars mean for motor insurance? As extreme weather events are on the rise, the impact of floods losses is magnified across Asia. Can insurers afford the rising of motor losses due to floods? What can motor insurers be doing to make a vital contribution to protect against climate change?

Join us in Singapore for the Asia Motor Insurance Conference. We can't wait to welcome you back to connect in person and network with key experts to tackle these challenges!

Who Should Attend

- Claims Managers and Senior Executives of Insurance and Reinsurance Companies
- Underwriters Dealing with Motor Lines of Business
- Claims Assessors
- Loss Adjusters
- Risk Managers
- Fraud Investigators
- Agents and Brokers
- Automobile Associations and Workshops
- Transport Authorities
- Lawyers
- Fleet Managers of MNCs
- Consumer Bodies
- Regulators
- Technology Providers
- InsurTech Start-Ups

Note

In line with the Singapore's prevailing national guidelines, only fully vaccinated local and overseas delegates will be admitted into the hotel venue. Delegates must always remain masked when not consuming F&B.

Safe Management Measures for MICE Events in Singapore:

<https://www.stb.gov.sg/content/stb/en/home-pages/advisory-for-MICE.html#MICE>

For overseas delegates travelling to Singapore: <https://safetravel.ica.gov.sg/arriving/overview>

Programme

Day 1

21 June 2022, Tuesday

9:00 am Registration & Coffee

10:00 am Opening Address by Conference Chairman

10:10 am Welcome Address

Special Focus on Claims Management

10:20 am



**Demystifying Big Data in Insurance:
Real-world Use Cases for Motor Claims Data**

Mr Sebastian Tan

Country Director, Singapore, Merimen

10:50 am



Digitising Auto Claims: A Win-Win Proposition

Mr James Ong

CEO – Asia, Segdwick

11:20 am **Technological Innovation in Claims**



Mr Faheem Darss

Senior Vice President, Head of Claims, Salaam Takaful Limited



Mr Alishah Fazal

Head of Claims (North Region), Salaam Takaful Limited

11:50 am Q&A

12:00 pm Lunch

Programme

Special Focus on Fraud

2:30 pm



**How Engineering Can Assist with Fraud Detection –
The Tools Insurance Companies May Not Know About**

Dr Shane Richardson

Principal Forensic Engineer, Delta-V Experts

3:00 pm



**Insurance Fraud in the Digital Age – Fighting Fraud with
Tech Innovation**

Mr Thinesh Subramaniam

Head of Operations, Sales & Claims Solutions, Asia, Hannover Re

3:30 pm

Q&A

3:40 pm

Panel: Motor Insurance Fraud Detection and Claims Management

Moderator:



Mr Patrick Yeo

Partner, Kennedys Legal Solutions

Panellists:



Dr Shane Richardson

Principal Forensic Engineer, Delta-V Experts



Mr Sebastian Tan

Country Director, Singapore, Merimen

4:40 pm

End of Day One with Tea Break

Programme

Day 2

22 June 2022, Wednesday

9:00 am **Coffee and Networking**

Innovation and Technology

10:00 am



Future of Mobility

Mr Greg Giraud

Managing Director – APAC, EasyMile

10:30 am



New Trends in IoT and Vehicle Telematics Systems

Dr Weihao Choo

Head of Global Consulting, Munich Re

11:00 am



Photo Finish: Seeing Is Believing

Mr Max Ang

Analyst Insurance Practice, Celent

11:30 am **Does Usage Based Insurance Work?**



Mr Mudit Gupta

Regional Head of Reserving and Pricing, Sampo Holdings (Asia) Pte. Ltd



Ms Lim Shie Meng

Head of Retail, Berjaya Sampo Insurance Berhad

12:00 am **Q&A**

12:10 pm **Lunch**

2:00 pm



Automation and Sustainability

Mr Alex Leroux

Vice President – AsiaPac, Middle East & Africa, SightCall

2:30 pm



Transforming Car Damage Assessment in Motor Insurance Claims

Mr Markus Hillebrand

CEO – Asia Pacific, ControlExpert

3:00 pm

How Forensic Experts Can Assist/Benefits Insurance and Legal Professionals with Vehicle Accident

3:30 pm

Panel: Special Focus on Flood

- How claims can be optimised as business tool
- Case study of Australia and Malaysia flood losses

Panellists:



Mr Thinesh Subramaniam

Head of Operations, Sales & Claims Solutions, Asia, Hannover Re



Ms Mansi Kalra

Technical Director, JBA Risk Management

4:30 pm

End of Conference with Tea Break