



18th Asia Conference on Healthcare and Health Insurance 2023

Theme: "Reimagining Health Insurance – Addressing Pain Points Towards a Promising Future!"

10-11 May 2023

Four Points by Sheraton Singapore, Riverview

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Everyone in the industry is talking about reimagining health insurance. How can this be done?

The healthcare sector has already been revolutionized by cutting-edge technology like artificial intelligence (AI), cloud computing, robotics, wearables, and telehealth systems. The COVID-19 pandemic accelerated the adoption and implementation of these as a 'must' rather than a 'should'. With AI, health insurance is experiencing increased productivity, customized targeted insurance policies to the right customers, and the ability to identify fraud risks and claims more accurately and efficiently. Using technology and data to speed up not only the sales process but improve customer satisfaction and significantly reduce risk is now fundamental for the future needs of the health insurance sector.

Which factors help close the health insurance gap? Is it time for traditional health insurers to change how they operate? What are the more advantageous insurance options for mental health care? Is health insurance making progress in its goal of serving as a "Promoter of Wellness"? How can the industry serve the ageing population affordably? Is public-private partnership a viable solution?

The insurance industry has had to modify itself to keep in line with the changes the COVID-19 pandemic brought...and fast. The 'one policy fits all' standard is now a thing of the past.

In its 18th year, this conference will aim to offer a slew of information and potential solutions to address the region's health insurance challenges. Insurers need to modify their business strategies immediately for sustainability and profitability. Changes in health insurance have highlighted issues such as the need for better coverage, innovative products, addressing mental health issues, and an all-rounded wellness approach for both the healthcare and insurance industry.

Who Should Attend

- Life & General Insurance & Reinsurance Companies
- Governments & Health Authorities
- Innovation Labs; Medical Institutions
- International Aid Agencies & Emergency Evacuation Companies
- Hospitals
- Healthcare Providers and Third-Party Administrators
- Banks & Alternative Finances
- Biotech, Pharma, Life Sciences, Insurtech, Startup Accelerators
- Managed Care Service Providers
- Management Consultants; Lawyers; Risk Managers; Claims Specialists
- Technology Experts, MNCs, Employers Dealing with HR, Employee Benefits, Work & Safety, Health & Healthcare Issues

Proposed topics

- Challenging Times and Changes Ahead – Are We Ready for It?
- What Lessons can Insurers Learn from the COVID-19 Insurance Experience in Asia?
- New Health Insurance Regulations and Their Impact on the Insurance Sector
- AI to Identify Fraud Risk/Prioritize Claims
- The World of Wearables – Will this Dictate the Future?
- Enabling Technology – Keeps Costs Under Control Across the Delivery Chain
- Managing the Aftermath of COVID-19 – A Hospital's Perspective
- Innovation in Health Insurers
- InsurTech – How Do They Enhance the Healthcare World?
- Preparing for the Ageing Population
- What is the Future Right Digital Model that will Fit Every Individual Client's Need?
- Customer Service in Today's World: Engaging the Millennial Mindset
- Panel Discussion: Is Public-Private Partnership a Viable Solution?
- Panel Discussion: Which Factors Help Close the Health Insurance Gap?
- Panel Discussion: Is Health Insurance Making Progress in its Goal of Serving as a "Promoter of Wellness"?