24TH Asia Insurance Industry Awards 2020

Deadline for entries 15 May 2020 (third-party nominations) 31 May 2020 (self nominations)

Awards judging 8 September 2020

Awards dinner 2 November 2020, Singapore



Message

hese are trying times. The pandemic is spooking minds and markets. People are in panic mode. Yet excellence will always shine through in good and bad times. In these bleak days we need the stars to shine. Hence we are proud and determined to go ahead with the Asia Insurance Industry Awards now in its 24th season.

The Awards, backed by a panel of highly distinguished judges with clearly defined criteria and transparent procedure that is independently audited, have indeed come to be highly coveted accolades in Asia's insurance industry. Asia is seen as a force in the global scene making a mark even in insurance with its greater share of growth potential. The C-virus does hit all insurers hard yet many have come forth with pro-active covers and pay-outs too.

For 2020, I expect to see a rush of entries from the insurers that are doing good and have the passion to share that goodness with the industry at large. There are thousand flowers blooming all over Asia even in the winter of discontent, with friendships still forged in times of isolation. The Asia Awards will show the bravery and courage of the many in Asia's insurance industry.

But first you must stand up to be counted. So be bold and send in your nominations. Everything is so easy and online in this digital era. Self-nominations is testimony to your faith in yourself and your awareness that you are doing better than market average. Third-party nominations mean someone else has also noticed your actions in this busy world.

For this year, with the responsibility of the excellence of the Awards being born by the panel of judges, we have some 37 leaders and experts in the region and around the world. I thank the judges for so gallantly agreeing to do their CSR for the industry, including through these Awards.

If need be, the 'meet the judges' session for shortlisted candidates can be done remotely through virtual gatherings if the pandemic is still rampant then. But otherwise all systems go.

I look forward to saluting the new batch of winners at the 17th SIRC on 2 November 2020 at the Marina Bay Sands.

The best is yet to be and no matter how dark the day, there's got to be a morning after. Without the bright sparks within, the industry will be left in darkness. So lead the way.



Sivam Subramaniam Editor-in-chief, Asia Insurance Review

How to enter

Who can enter?

- Entries are welcomed from around the region and can focus on domestic or regional activities.
- Entries in more than one category are allowed. Organisations, teams or individuals may be nominated for an award by a third party or by self-nomination through submission of an application.

Self-nominations

If you are nominating yourself or your own company, using the criteria for guidance, explain in not more than 1,200 words why your company or chosen individual should win the award.

Third-party nominations

If you are nominating another individual or company, submit the nomination form and a 200-word statement summarising why the applicant would be a worthy recipient of the award. If the nomination is shortlisted, the awards administrators will contact the nominee and invite them to submit a full application for the award categories in which they have been nominated.

OR

Where to send your entries

- Submit your entries by: 15 May 2020 (third-party nominations)

31 May 2020 (self-nominations)

online at www.asiainsurancereview.com/asiaawards2020

email to asiaawards@asiainsurancereview.com

Application requirements

- A nomination form is included with this brochure on page 15 or may be completed online at
 www.asiainsurancereview.com/asiaawards2020
- All entries must be written in English and must specifically address the criteria.
- Entries must not exceed 1,200 words
 Entries received without the 1,200-word write-up or 200-word statement (where applicable) will NOT be considered.
 Should the word count of an application exceed the word limit, the judges will not read it.
- Entries may include additional supporting documents but will be limited to two pages.
- Write-ups must use the following format: The font used must be Times New Roman, size 13; Left and right margins must be 1.0" each; Line spacing between lines must be 1.0.

Important

- A representative from the three finalists of some of the categories will be invited to meet the panel of judges on **8 September 2020** for a 10-minute interview in Singapore.
- The organisers reserve the right to publish some or all information of winning entries given at nomination.
- The verdict of the judging panel is final, as scrutinised by the independent auditor, KPMG.

For all categories, the qualifying period is from 1 April 2019 to 31 March 2020.

The judges

Mr Alan Wilson Executive Officer, Deputy Head, International Business Department, Mitsui Sumitomo Insurance Co Ltd (Japan)



Mr Anil Wadhwani President and CEO, Manulife Financial Asia



Mr Chris Wei Executive chairman, Asia & Friends Provident International; and Global Chairman, Aviva Digital



Mr David Jacob CEO, Marsh



Mr Antony Lee Chairman General Insurance Association of Malaysia



Mr Benjamin Ang Editor, Asia Advisers Network



Mr Christoph Spichtig CEO, Global P&C Asia-Pacific, SCOR Reinsurance Asia-Pacific Pte Ltd



Mr Edward Moncreiffe CEO, HSBC Life



Mr Atul Boda Group chairman, J. B. Boda Insurance & Reinsurance Brokers Pvt Ltd



Mr Chai Sophonpanich Chairman, Bangkok Insurance Public Company Limited



Mr Dadang Sukresna Immediate past chairman, General Insurance Association of Indonesia (Asosiasi Asuransi Umum Indonesia)



Mr Erik Bleekrode Partner, head of insurance KPMG China & Asia Pacific, KPMG

4



Mrs Evelina Pietruschka Secretary-general, Asean Insurance Council; and President commissioner, WanaArtha Life



Mr G Srinivasan Director, National Insurance Academy



Dr Kai-Uwe Schanz Deputy managing director and head of research & foresight, The Geneva Association



Mr Marc Haushofer Chairman, Singapore Reinsurers' Association (SRA); and CEO & executive vice president , Asia Pacific, Validus Reinsurance Ltd



Ms Farah Jaafar-Crossby CEO, Labuan IBFC Inc Sdn Bhd



Ms Hauw Soo Hoon Operating partner, iGlobe Partners (II) Pte Ltd



Ms Kumjoo Huh Senior vice president and managing director, Kyobo Life Insurance Company



Mr Mark Saunders Group chief strategy and corporate development officer, AIA Group Limited



Q

he

111

Chairman, Pan-Asia Risk & Insurance Management Association



Mr James Beedle Head of Asia Pacific Property & Casualty/CEO, Partner Reinsurance Asia Pte Ltd



Ms Loh Guat Lan President, Life Insurance Association of Malaysia; and Group managing director and CEO, Hong Leong Assurance Bhd



Mr Michael J Morrissey President and CEO, International Insurance Society

The judges

Mr Michael Shin Senior vice president, Hong Kong & High Net Worth Markets, RGA



Mr Paul McNamara Editor, Asia Insurance Review



Mr Richard N C Austen Chairman, Reinsurance Brokers' Association (Singapore); and CEO, Asia Reinsurance Brokers Pte Ltd



Mr Robert Zhang Board member, Risk & Insurance Management Society; and IKEA China risk management & compliance director



Mr Russell Higginbotham CEO, Reinsurance, Asia & Regional president. Swiss Re Asia Pte Ltd



Mr Ruud Sommerhalder Partner, Advisory services, PwC



Mr Saloon Tham CEO, Tokio Marine Asia Pte Ltd



Mr Sara Lamsam President & CEO, Muang Thai Life Assurance Public Company Limited



Mr Scott Ryrie Co-CEO, A.M. Best Asia-Pacific (Singapore); and Board member & commercial director for Asia Pacific

6



Mr Stephen Collins Global consultant, NMG Financial Services Consulting Pte Ltd



Dr Suthiphon Thaveechaiyagarn Secretary-general, Office of Insurance Commission (OIC), Thailand Mr Tapan Singhel Managing director and CEO, Bajaj Allianz General Insurance Co Ltd

The judges



Mr Tony Gallagher Regional CEO, Asia Pacific, Guy Carpenter & Company Limited



Mr Zainudin Ishak President and CEO, Malaysian Reinsurance Berhad



7

Life Insurance Company of the Year

Awarded for market leadership, product innovation, customer service and encouraging the growth of insurance as a core component of the financial landscape.

Who should win?

The winner must have demonstrated consistently high standards throughout the year in promoting both the image and the uptake of insurance – through product and service innovation and by demonstrating that it listens to customers.

Sponsor



Reinsurance Group of America, Incorporated (NYSE: RGA), is a Fortune 500 company with approximately \$3.5tn of life reinsurance in force and assets of \$76.7bn as of 31 December 2019. RGA is one of the largest life reinsurers in the world.

From our global headquarters in St Louis, Missouri and operations around the world, RGA delivers expert solutions in individual life reinsurance, individual living benefits reinsurance, group reinsurance, health reinsurance, facultative underwriting, product development and financial solutions.

We understand and value the power of fresh thinking and innovative ideas. We listen to our clients, and continually strive to provide ways to help them prosper and grow.

www.rgare.com

Health Insurance Company of the Year

Awarded for innovation in products and services which facilitate an improvement in both the curative and preventative aspects of healthcare management.

Who should win?

The winner must have demonstrated leading professional standards against which other health insurers can be measured, and show proof of how global corporate practices have been regionalised.

Sponsor



Optum is the service and technology arm of UnitedHealth Group. Optum is a global company with a mission, to help people live healthier lives and to make the health system work better for everyone.

Our solutions for payers range from wellness, digital engagement, biometric screening and prevention, onsite wellness and medical services, mental health and employee assistance programs and state of art innovation in Al and Machine Learning to automate claims and payment processing. UnitedHealth Group UHG is a distinctively diversified health and well-being company headquartered in the United States. UHG ranked 5th on Fortune Magazine with over \$201 billion in revenues in 2017, and 300,000 employees serving more than 124 million consumers in all states and 150 countries across the globe. Optum has 10 global delivery hubs and offices in China, Hong Kong and Singapore to cover APAC region.

www.optum.com

Innovation of the Year

Awarded for an innovative product or service that has helped improve insurance in Asia in a unique and scalable way.

Who should win?

The winning innovation should have a practical value in meeting the changing needs of the business or its customers or both and should be scalable.

Sponsor



Medix Group

Established in 2006, the Medix Group is a global, leading provider of innovative, high quality health management solutions. With offices in London, Hong Kong, Shanghai, Singapore, Jakarta, Kuala Lumpur, Bangkok, Mumbai and Melbourne and a client base exceeding 5 million members in over 90 countries, Medix offers its clients – primarily global health & life insurers, financial groups, large corporates and government institutions -- significant value-added services in the world of healthcare. Medix' medical team is comprised of 300 in-house doctors alongside nurses, research experts, medical administration teams and a quality accredited global network of over 4,000 specialists and 2,000 leading hospitals.

Through its various services, Medix offers its customers fasttrack solutions to proven better medical outcomes. Medix provides Global Personal Case Management Services, Disease Prevention Management Services, Digital Health Solutions, Home Care Services, Health Strategy and Medical Governance Services to insurers, large corporates and government institutions.

Medix is a Shared Value company that strives to enable people around the world to have access to the best medical care possible while eliminating unwarranted healthcare variations and helping to control medical cost inflation. Believing that the accessibility, quality and sustainability of medical care are one of the most important components of social rights, Medix is very passionate about these issues and is globally fully dedicated to these activities.

www.medix-global.com

General Reinsurer of the Year

Awarded to the firm that demonstrates excellence across a wide range of general reinsurance activities, including the integrated use of technology, customer service, marketing and business development.

Who should win?

The winner must have demonstrated that it is responsive to the complex needs of cedants through product development and service enhancements, offering security to clients and acting as a partner with insurers.

Sponsor



MSIG, a member of the MS&AD Insurance Group, is Asia's leading general insurance brand with a global presence in 46 countries. The group is ranked fifth among non-life insurance groups in the world based on gross revenue and the number one Japanese insurer with A+ Stable credit rating. With over 10,000 employees worldwide, MSIG is represented in all ASEAN markets as well as in Australia, New Zealand, Hong Kong, China, Korea, India and Taiwan.

MSIG was recently named 'Asia's Most Transformative Insurer' by IDC Financial Insights and 'Digital Insurer of the Year' by The Asset, for its outstanding digital initiative in using robotics process automation to achieve significant business improvements. In Indonesia, it was awarded 'No.1 Foreign Non-Life Insurer' by Infobank, and in Malaysia, 'P&C Insurer of the Year' by Insurance Asia News. These awards and accolades are a testament to our commitment to developing a vibrant society and securing a sustainable future for the world.

In support of the (re)insurance industry in the region, MSIG is a proud sponsor of the 'General Reinsurer of the Year' award for the 13th consecutive year at the 2020 Asia Insurance Industry Awards.

www.msig-asia.com

Life Reinsurer of the Year

Awarded to the firm that demonstrates excellence across a wide range of life reinsurance activities including the integrated use of technology, customer service, marketing and business development.

Who should win?

The winner must have demonstrated excellence across the spectrum of life reinsurance activities, working as a trusted partner with cedants, helping with product development and service enhancements.

Sponsor



Muang Thai Life Assurance Public Company Limited (MTL) is one of leading life insurance companies in Thailand that has been operating its innovation-oriented life insurance business for over 69 years.

MTL's corporate strategy is 'MTL Everyday Life Partner'. It is determined to provide the best personalised products and end-to-end services through innovation and cutting-edge technology in order to satisfy customer needs.

MTL has been rated by Fitch Ratings at AAA (tha) with A- outlook stable (as of 1 April 2019); and by S&P at BBB+ positive stable (as of 11 December 2019) due to solid financial performance, support from major shareholders, strong market expansion and the continuous increase of income and profits. MTL has been chosen for many prestigious awards such as the Life Insurance Company of the Year (2014, 2017 and 2018) from *Asia Insurance Review*.

MTL has expanded its business capability across the ASEAN Economic Community in Cambodia, Lao PDR, Myanmar and Vietnam and is seeking new opportunities to expand products and services to other counties.

MTL strives to run its business to world-class management standards with the goal of becoming a lean and agile company in all dimensions. It delivers both excellent products and services to its customers. MTL is also committed to improving the image of the Thai life insurance industry.

www.muangthai.co.th

Sustainability Award

Awarded to the firm that demonstrates commitment to sustainability through social, economic and environmental initiatives.

Who should win?

The winner must demonstrate sustainability and socially-responsible leadership through recognised standards in its engagement with the community.

Sponsor



Swiss Re

The Swiss Re Group is one of the world's leading providers of reinsurance, insurance and other forms of insurance-based risk transfer, working to make the world more resilient. It anticipates and manages risk – from natural catastrophes to climate change, from ageing populations to cyber crime. The aim of the Swiss Re Group is to enable society to thrive and progress, creating new opportunities and solutions for its clients. Headquartered in Zurich, Switzerland, where it was founded in 1863, the Swiss Re Group operates through a network of around 80 offices globally. It is organised into three Business Units, each with a distinct strategy and set of objectives contributing to the Group's overall mission.

Swiss Re Asia

Swiss Re Asia Pte Ltd, is a wholly-owned Swiss Re Group subsidiary. It is strongly capitalised in line with regulatory requirements and shares the same financial strength rating as major Swiss Re Group's operating entities. Swiss Re Asia will continue to serve its clients and partners across the region through a network of offices, mirroring Swiss Re's existing footprint in Australia, China, Hong Kong, India, Japan, Korea, Malaysia and Singapore.

www.swissre.com

10

Corporate Risk Manager of the Year

Awarded to the individual who has effectively enhanced his/her organisation's risk management and/or contributed to the promotion of risk management in Asia.

Who should win?

FMGIOBAI

The winner should be able to demonstrate how risk management has made a tangible difference to his/her organisation's operations and/or balance sheet.

Sponsor

Established nearly 200 years ago, FM Global is a mutual insurance company whose capital, scientific research capability and engineering expertise are solely dedicated to property risk management and the resilience of its clientowners.

These owners, who share the belief that the majority of property loss is preventable, represent many of the world's largest organizations, including one of every three Fortune 1000 companies. They work with FM Global to better understand the hazards that can impact their business continuity in order to make cost-effective risk management decisions, combining property loss prevention with insurance protection.

www.fmglobal.sg

Supported by

Technology Initiative of the Year

Awarded for an innovative product or service that uses technology to meet a new or existing demand in the insurance sector.

Who should win?

The winning initiative should be an innovative application of technology that offers a solution to a problem or one which makes doing business easier within the insurance sector.

Sponsor



ManageMy is a mobile first, modular product suite of software solutions, configured and customised to optimise your customer journeys We improve business performance and enrich customer experience through:

- Digital experiences that make buying, selling and servicing insurance easier
- Enabling customers and the insurer to share and retrieve information in a single place
- Unifying all customer experience content into a single repository
- Integrating differentiating own and third party features and benefits

Data captured with each interaction provides insight into how people think, what they want and how they react, transforming

you from provider to partner and laying the foundation for you to expand your ecosystem around high value customer needs.

ManageMy offers our insurance partners around the world a customized digital experience platform that works independent of proprietary IT systems. Our software helps you create sustainable customer engagement and document communications from prospect to new business policy issue, and throughout the customer lifecycle.

Our secure, flexible architecture that installs easily and complements existing traditional insurance processing, fulfilment, service, and claims systems.

www.managemy.com

InsurTech of the Year

Awarded to the best insurance technology initiative from a start-up that drives new products and solutions, improves efficiency of processes and operations and enhances customer experience and satisfaction.

Who should win?

The winner will have leveraged technology to solve a problem in the insurance value chain to make the cover better, cheaper or more attractive.

Sponsor

Munich RE 🚍

Munich Re is one of the world's leading providers of reinsurance, primary insurance and insurance-related risk solutions. The group consists of the reinsurance and ERGO business segments, as well as the capital investment company MEAG.

Munich Re is globally active and operates in all lines of the insurance business. Since it was founded in 1880, Munich Re has been known for its unrivalled risk-related expertise and its sound financial position. It offers customers financial protection when faced with exceptional levels of damage – from the 1906 San Francisco earthquake through to the 2017 Atlantic hurricane season and to the California wildfires in

2018. Munich Re possesses outstanding innovative strength, which enables it to also provide coverage for extraordinary risks such as rocket launches, renewable energies, cyberattacks, or pandemics.

The company is playing a key role in driving forward the digital transformation of the insurance industry, and in doing so has further expanded its ability to assess risks and the range of services that it offers. Its tailor-made solutions and close proximity to its customers make Munich Re one of the world's most sought-after risk partners for businesses, institutions, and private individuals.

www.munichre.com

Woman Leader of the Year

Awarded to the leading executive whose actions best demonstrate the crucial contribution that women make to the future of the insurance industry in Asia.

Who should win?

The winner should have a public image that is in keeping with the future of a modern, inclusive industry and that has been built through manifestations of wisdom, courage and sound business sense.

Sponsor

- In Singapore, we're a provider of Medisave-approved Integrated Shield plans as well as supplementary plans for the national ElderShield scheme.
- We're also one of the biggest providers of employee benefits and healthcare. This includes protecting Singapore Armed Forces servicemen since 1983, as well as being the appointed provider for the Ministry of Home Affairs and Public Officers Group Insurance Scheme.
- Our people and their dedication to our customers is what sets us apart. Putting our customers first and caring passionately about their needs, striving to challenge the status quo and putting things right; this will ensure that Aviva will be there for our customers and for our

communities today, tomorrow and for many years to come.

- As at 31 December 2018, Aviva-COFCO ranked number 10 among 27 foreign life insurers in China in terms of APE, operating in 14 provinces with over 89 branches.
- In Vietnam, Aviva launched Aviva Vietnam Life Insurance Company Limited, a wholly-owned subsidiary, in August 2017.
- Aviva's partner in India is the Dabur Group, one of India's oldest and most respected business houses and one of the largest producers of traditional healthcare products. Aviva India has a distribution network of over 60 branches and more than 15,000 financial planning advisers.

www.aviva.com

Lifetime Achievement Award

This award recognises the significant contribution to the insurance industry made by an individual across the span of their working career.

Who should win?

The winner of this award will have earned the respect and admiration of their peers. They will also act as a role model for new industry entrants as well as other professionals working in the insurance sector. The winner will have shown excellence and leadership in growing the industry and in making insurance better understood by its customers.

Sponsor



HSBC Life (international) Limited

H SBC Life (International) Limited is an indirect whollyowned subsidiary of The Hongkong and Shanghai Banking Corporation Limited. As one of the leading life insurers in Hong Kong, the company offers a wide range of life insurance products, including annuities, to retail and commercial customers in Hong Kong through HSBC banking channels and third-party brokers.

HSBC Life provides tailored solutions to meet the protection, education, retirement, growth management and legacy planning needs of its customers. As of 31 December 2019, the company had 14% of the Hong Kong life insurance market.

www.hsbc.com.hk

General Insurance Company of the Year

Awarded for outstanding performance in the area of general insurance through product innovation, dealing with end-users and intermediaries, and business growth.

Who should win?

The winner must have demonstrated soundness of strategy and implementation of its product offering throughout the year – meeting the needs of both intermediaries and end-users. It should have demonstrated that it listens to customers, develops new solutions and excels at risk management and claims management.

Educational Service Provider of the Year

Awarded for market leadership, product innovation, customer service and encouraging the growth of insurance as a core component of the financial landscape.

Who should win?

The winner must offer a comprehensive suite of learning programmes covering the many diverse disciplines within the insurance field – and must have delivered these programmes successfully to candidates of variable abilities.

Service Provider of the Year

Awarded to the firm that demonstrates dedication in looking after its customers, while maintaining healthy margins.

Who should win?

The winner must have demonstrated that it can provide excellent service across the spectrum of its offering, setting the standard for others to match without compromising the profitability of its business.

Broker of the Year

Awarded for excellence and innovation in broking services, utilising methods and channels best suited to clients' individual needs.

Who should win?

The winner must have demonstrated outstanding initiative and leadership qualities in the breadth and depth of its broking services, utilising both new and traditional delivery channels.

Digital Insurer of the Year

Awarded to the firm that has integrated digital solutions seamlessly into its business processes.

Who should win?

The winner should have grown its business by leveraging the many digital platforms available to it in terms of customer acquisition, customer retention, communications and back-office systems.

Young Leader of the Year

Awarded to the insurance executive under 40 years of age who has shown outstanding leadership qualities while contributing to the advancement of the insurance industry in Asia.

Who should win?

The winner should demonstrate industry expertise and should have used it to further the cause of insurance.

* Sponsor to be announced

About the Org<mark>aniser</mark>



A fter 29 years of continued dedicated service to the region's insurance industry, *Asia Insurance Review (AIR)* is still hailed as the "Must-read market leader", and "the Voice of Asia".

As the official media partner of all the leading industry events in Asia, including the East Asian Insurance Congress (EAIC), the Pacific Insurance Conference (PIC), Asian Actuarial Conference

(AAC) and the Singapore International Reinsurance Conference (SIRC), while being the Permanent Observer of the ASEAN Insurance Congress, AIR still remains relevant and a powerhouse for regional content for the industry.

In addition to our wide host of high-level conferences, including flagship events such as the India Rendezvous, CEO Summit, CFO Summit, China Rendezvous and the Takaful Rendezvous, AIR also seeks to engage market leaders and our clients through webinars and roundtables on topics of importance to our readers.

Together with its sister publication, *Middle East Insurance Review (MEIR)*, AIR is still dedicated and committed to meeting the information needs of the insurance practitioners globally reaching out to the Middle East, Africa and Asia, and the rest of the world in general.

Our dedication to support the industry's march towards excellence, utmost professionalism and growth continues to be our main focus.











www.asiainsurancereview.com

14

Nomination form

Self-nomination

If you are nominating your own company or yourself: Name of company/your name

Title		
Address		
Tel/Fax		
Email		

Nominating another

If nominating another company or individual: Name of company/individual's name

Title (if applicable)

Contact person

Address.	 	 	

Tel/Fax....

Self-nomination

Name

Tel/Fax	
Email	

More than one category may be entered.

Award entered

(please tick box):

- □ Life Insurance Company of the Year
- General Insurance Company of the Year
- Health Insurance Company of the Year
- Educational Service Provider of the Year
- Innovation of the Year
- Service Provider of the Year
- Corporate Risk Manager of the Year
- Broker of the Year
- General Reinsurer of the Year
- Life Reinsurer of the Year
- Sustainability Award
- Technology Initiative of the Year
- Digital Insurer of the Year
- □ InsurTech of the Year
- Young Leader of the Year
- Woman Leader of the Year
- Lifetime Achievement Award

Entries can be submitted via:

email: asiaawards@asiainsurancereview.com or online: www.asiainsurancereview.com/asiaawards2020



Table bookings:

If you would like to host a table at the Asia Insurance Industry Awards presentation evening, please contact

Ms Ann Tay email: **ann@asiainsurancereview.com**



Roll of Honour 2019

Life Insurance Company of the Year Cathay Life Insurance Company

General Insurance Company of the Year **Digit Insurance**

Health Insurance Company of the Year AIA Singapore

Educational Service Provider of the Year Muang Thai Academy

Innovation of the Year The Hong Kong Federation of Insurers

Service Provider of the Year Merimen Group

Corporate Risk Manager of the Year Alan Choo (Fraser & Neave Limited)

Broker of the Year Marsh Asia

General Reinsurer of the Year Taiping Reinsurance Company

Life Reinsurer of the Year **RGA**

Sustainability & Corporate Social Responsibility Award Aviva Ltd

Technology Initiative of the Year KYOBO Life Insurance Company

Digital Insurer of the Year **FWD Financial Limited**

InsurTech of the Year **PolicyBazaar**

Young Leader of the Year Rohit Nambiar (AXA AFFIN Life Insurance Berhad)

Woman Leader of the Year Farzanah Chowdhury (Green Delta Insurance Company)

Lifetime Achievement Award Teddy Hailamsah (PT Asuransi Central Asia)