

**SVP, Broking & Bancassurance/Affinity & Online:** Ms Ang Yien Chia

**SVP, Franchise & Direct Corporate:** Mr Victor Chen Fan Loan

**SVP, IT/Digital & E-Commerce:** Ms Chin Jee Gwan

**SVP, Compliance & Enterprise Risk Management:** Mr Chin Kong Meng

**SVP, Claims & Reinsurance:** Ms Marianne Sow Mei Eng

**SVP, U/W:** Ms Amy Tan Gow Hou

**SVP, Branch Operations Support, Policy Servicing Dept & Admin:** Ms Jessica Teh Siew Kheng

**SVP, Agency:** Mr Teoh Guan Huat

**SVP, Customer Experience/Business Excellence & Marketing:**

Ms Jean Wong Siew Hong

**Technical Advisor:** Mr Yoshihiro Shibuya

#### Share Capital (at 31 Dec 2020)

Authorised Capital	RM500,000,000
Paid-up Capital*	RM1,511,546,000
Shareholders Fund	RM3,117,850,000

#### Financial Indicators in RM'000

	2019	2020
Gross Premium	1,470,388	1,403,123
Net Premium	1,193,634	1,130,377
Underwriting Profit/(Loss)	173,039	254,165
Technical Reserves	1,375,818	1,343,508
Profit before tax	291,929	371,759
Total Assets	5,018,277	5,292,289
Investment Income	118,890	117,594

\* Share premium of RM1,178,403,000 was transferred to Share Capital in accordance with Section 618(2) Companies Act 2016

#### Head Office

Mitsui Sumitomo Insurance Company, Ltd  
9, Kanda Surugadai 3-Chome, Chiyoda-ku, Tokyo 101-8011, Japan  
www.ms-ins.com

#### Regional Office

MSIG Asia Pte Ltd  
4 Shenton Way, #27-01 SGX Centre 2, Singapore 068 807  
www.msig-asia.com

### Pacific & Orient Insurance Co Berhad

11th Floor, Wisma Bumi Raya, No. 10 Jalan Raja Laut, 50350 Kuala Lumpur, PO Box 10953, 50730 Kuala Lumpur, Malaysia  
Tel: 60-3-2698 5033 Fax: 60-3-2693 8145  
poi2u@pacific-orient.com www.poi2u.com  
www.facebook.com/pacificorientinsurance

**Incorporated** 1972 / Malaysia

**Rating:** BBB+ **By:** FitchRatings as at 2021

#### Classes Written

**General:** Accident, Casualty, Engineering, Marine Cargo, Motor, Bonds, Fire, Liability, Marine Hull, Medical Malpractice/Clinical Trials, Professional Liability, Directors' and Officers' Liability, Cyber Security, Film Production All Risks, Film Producers Errors & Omissions, Event Cancellation, Financial Institutions Crime & Professional Indemnity (CCPI/BBB), Comprehensive General Liability, Products Liability, Single Project Professional Liability, Fine Art/Specie

#### Substantial Shareholders

Pacific & Orient Berhad (51%),  
Sanlam Emerging Markets Proprietary Limited (49%)

**Chairperson:** Dato' Dr Zaha Rina Binti Zahari

#### Senior Management

**CEO:** Mr Noor Muzir Bin Mohamed Kassim

**COO:** Mr Douglas Ong Eng Soon

**GM, Business Development/Underwriting & Operations:**

Mr S Krishna Murthie

**GM/Head, Claims - Bodily Injury/Non-Motor:** Ms Chan Cheng Sim

**Head, Claims - Own Damage/Third Party Property Damage/Theft:** Mr Allen Yeoh Su Hap

**Senior Manager Agency Marketing:** Mr Vincent Tan Kok Pin

**Senior Manager Information Technology Infrastructure:**

Mr Dzulastra Bin Abdul Latib

**Financial Controller:** Mr Mak Kok Tai

**Appointed Actuary:** Ms Wong Ming Yi

**Head, Risk Management:** Mr Choo Lub Khung

**Head, Compliance:** Ms Mardiah Binti Mohd Razali

#### Share Capital (at 18 Jan 2001)

Authorised Capital	RM100,000,000
Paid-up Capital	RM100,000,000

Financial Year End: September

#### Financial Indicators in RM'000

	2019	2020	2021
Gross Premium	280,953	255,918	250,658
Net Premium	178,784	156,408	139,470
Underwriting Profit	75,476	66,695	69,205
Technical Reserves	515,060	524,336	543,686
Profit before tax	21,298	13,369	15,025
Total Assets	833,059	837,912	890,846
Investment Income	27,409	24,232	14,926

### The Pacific Insurance Berhad

40-01, Q Sentral, 2A Jalan Stesen Sentral 2, Kuala Lumpur Sentral, 54750 Kuala Lumpur, Malaysia  
Tel: 60-3-2633 8999 Fax: 60-3-2633 8998  
customerservice@pacificinsurance.com.my  
www.pacificinsurance.com.my

**Incorporated** 1982 / Malaysia

#### Classes Written

**General:** Accident, Casualty, Engineering, Healthcare, Marine Cargo, Motor, Bonds, Energy, Fire, Liability, Marine Hull, Personal Accident & Workmen Compensation

#### Substantial Shareholders

Fairfax Asia Limited (85%), Koperasi MCIS Berhad (15%)

**Chairman:** Dato' Khalid Bin Abdol Rahman

**CEO:** Mr Athappan Gobinath Arvind

### Progressive Insurance Bhd

6th, 9th & 10th Floor, Menara Cosway, Plaza Berjaya, No 12, Jalan Imbi, 55100 Kuala Lumpur, Malaysia  
Tel: 60-3-2118 8000 Fax: 60-3-2118 8103  
progressive@progressiveinsurance.com.my  
www.progressiveinsurance.com.my

**Incorporated** 1974 / Malaysia

#### Classes Written

**General:** Accident, Aviation, Engineering, Healthcare, Marine Cargo, Motor, Bonds, Fire, Liability, Marine Hull, Foreign Workers Compensation Scheme, Foreign Workers Insurance Guarantee, Jewellers Block, Directors & Officers and Liability

#### Top Five Classes Written in RM'000 (at 2021)

Classes Written	Gross Prem	% of own Total Prem
Fire	37,560	30
Motor	20,954	17
Engineering	18,432	15
Hospital & Surgical	8,094	7
Others	38,600	31

\* Mr Harry Khor is in-charge of all the above classes

**Substantial Shareholders** Sabah State Government (87.1%)

**Chairman of the Board of Directors:** Tan Sri Datuk Seri Sukarti Bin Wakiman

#### Senior Management

**CEO:** Mr Simon Leong Pang Cheung

**Dy CEO/Head of HR & Admin:** Tuan Jaimin Bin Kamin

**COO, Business Transformation:** Mr Charlie Hah Kee Leong

**CFO:** Mr Jay Kok Yew Kong